



## **Terms and Conditions for Global Force Management Solutions**

**Effective Date:** 20 August 2025

Welcome to **Global Force Management Solutions** ("GFMS", "we", "us", or "our"). These Terms and Conditions ("Terms") govern your use of our website, services, and solutions. By accessing or using our services, you agree to be bound by these Terms. Please read them carefully.

---

### **1. Acceptance of Terms**

By using GFMS' services, you agree to these Terms and our Privacy Policy. If you do not agree, please do not use our services.

### **2. Services Provided**

GFMS offers consulting services. We reserve the right to modify, suspend, or discontinue any service at any time without prior notice.

### **3. User Responsibilities**

- You agree to provide accurate, complete, and current information during registration and throughout your use of our services.
- You are responsible for maintaining the confidentiality of your account credentials.
- You agree to use our services only for lawful purposes and comply with all applicable laws and regulations.
- You shall not attempt to disrupt or breach the security of our services.

### **4. Payment and Fees**

- Fees for our services are detailed in your contractual agreement or quotation.
- Payments are due according to the agreed schedule and method.
- Failure to pay on time may result in suspension or termination of services and possibly additional late fees or interest as permitted by law.

### **5. Cancellation and Termination**

- You may cancel your account or terminate services by providing written notice according to our cancellation policy.

- GFMS may suspend or terminate your access for violations of these Terms, misuse, or illegal activities.

## **6. Confidentiality**

- Both parties agree to keep all proprietary, sensitive, and confidential information shared during the engagement private unless authorized.
- Confidential information excludes data that is public knowledge or independently developed.

## **7. Intellectual Property**

- All intellectual property rights in our services, content, methodologies, and branding are owned by or licensed to GFMS.
- You may not reproduce, modify, distribute, or use our IP without prior written consent.

## **8. Data Security and Privacy**

- GFMS commits to implementing appropriate security measures to protect your data.
- Our Privacy Policy explains how we collect, use, and protect your information. By using our services, you consent to our collection and processing of your data according to our Privacy Policy.

## **9. Liability and Indemnity**

- To the fullest extent permissible, GFMS shall not be liable for any damages, including but not limited to, lost profits, data loss, or business interruption.
- You agree to indemnify and hold harmless GFMS from any claims, damages, or liabilities arising from your breach of these Terms or misuse of our services.

## **10. Dispute Resolution**

- Any disputes shall be governed by the laws of [Insert Jurisdiction].
- Before initiating legal proceedings, the parties agree to attempt amicable resolution through negotiation or mediation.
- In the event of a dispute, you agree to submit to the exclusive jurisdiction of the courts located in [Insert Location].

## **11. Modifications to Terms**

GFMS reserves the right to update or modify these Terms at any time. Changes will be posted on our website and are effective immediately upon posting. Continued use of our services constitutes acceptance of such changes.

## **12. Force Majeure**

GFMS shall not be liable for delays or failure to perform resulting from causes beyond our control, including natural disasters, acts of government, labor disputes, or technical failures.

## **13. Entire Agreement**

These Terms, along with our Privacy Policy and any contractual agreements, constitute the entire understanding between you and GFMS regarding our services.

## **14. Contact Information**

For questions or concerns about these Terms, please contact us at:

### **Global Force Management Solutions**

ATTN: Ricardo Garraton, CEO  
15250 Rolling Meadows Rd  
Upper Marlboro, MD 20772-8331

Phone: 240.535.3349  
[ricardo.garraton@gfmsolutions.net](mailto:ricardo.garraton@gfmsolutions.net)